

CORONAVIRUS COVID-19



To protect yourself and others please **WASH YOUR HANDS FREQUENTLY**

Visitor Declaration - Risk Prevention

On 21st October Shaw healthcare's COVID-19 Steering Group completed a considerable and measured assessment on any return to indoor visiting under the very strictest of conditions. To re-introduce this we will need your support and understanding.

We realise that the weather is now beginning to turn cooler & wetter and the opportunity to continue to facilitate external visits will reduce however, as the UK infection rate continues to rise and with further lockdowns are anticipated, we have to continue to remain cautious and responsive to take the safest course of action at this time.

As we are now into Autumn we remain with the desire to continue with outside visits as the preferred option, however we recognise that the indoor options give our Service Managers the opportunity to assess the risk on a bad day weather-wise and change the visit to an indoor visit within a designated area. Some people may continue to prefer an outside visit, and we will risk assess an individual's needs for an internal visit now if they are at risk say of the climate being too cold i.e. those with health conditions.

All of this will of course be dependent on the prevailing government guidance in the local area and whatever is in place nationally and/or if there are incidents of Covid-19 within our service.

Thank you for your continued support during these incredibly difficult and uncertain times. Our teams are working tirelessly to protect your loved ones as we continue to battle with this utterly persistent and ruthlessly determined disease.

Phase 1

This is the approach which allows for essential visits only. This phase will be reimplemented should a resident or member of staff have a positive Covid-19 test or if a local or national lockdown to care home visiting is put in place by the local or central government.

Phase 2

We introduced this on Monday 13th July with the easing of restrictions with the introduction of a risk assessed and controlled visit specific to your family member. Visits will be on a planned basis from Monday - Friday within specific times at the discretion of the service.

You will be informed of the visiting arrangements for your family member by the service. Please note, this is subject to change at short notice should any identified risks occur or if there are changes to national guidance.

These visiting arrangements will be kept under constant review. Due to the complexities of adopting this approach there will be no facility to visit at weekends until further notice.

We want to ensure the allocation of visiting is equitable & fair, and also allow for some local flexibility. However for this to be successful we ask you to be patient and follow the guidelines we have set out below.

Visits can only be made at pre-arranged times and these will be jointly agreed between you, your family member and the service. This arrangement is in place to ensure we control the number of people visiting the care home and try to remain COVID Secure.

Whilst many of you have and will continue to use technology to keep in touch with your loved one, you must remember that they haven't seen you physically for a little while. It will take time for them (and you) to adjust to

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the new requirements so please encourage and support your loved one with their safety and those in the service in mind.

Visits will initially take place within a designated 30-minute time slot. We would ask for your co-operation in following this limit as this allows us time to accommodate as many visits as possible whilst ensuring infection control is maintained. If you arrive late for your allocated time slot your time slot will not be extended.

Phase 3

These are indoor visits - where the above principles continue to apply. It is critical visitors wear our full PPE for any internal visits (GLOVES / APRON / MASKS) and are escorted to the designated visiting area and similar to when leaving the building - Entry and exit protocols remain the same as for all visitors / hand washing temperature checks and completing the details at the end of this form.

The allocated visiting area(s) are to be cleaned down after every visit as per our risk assessment. Where possible we will make sure there is a physical barrier in place i.e. a table for example to prevent reaching out and touching and maintaining the 2 metre barrier or the area is taped off.

Please be aware that the default position for visiting remains within our Phase 2 - Garden (Gazebo) visit; this means Phase 3 - indoor visits are to be implemented when the weather is too inclement for our residents to safely receive their visitors and also considered within a service specific Visitor Risk Assessment Framework.

In summary -

- An outbreak of COVID-19 within the service, in this short term visits will be prohibited unless deemed 'essential' / end of life - Phase 1
- The weather is acceptable - Phase 2
- Designated Indoor visiting only permitted during inclement weather - Phase 3

Please note - social visiting cannot take place to a service that has a COVID-19 case within 14 days since the last positive test - please note that some local Public Health Directors will set a local limit of 28 days and we will work always within such local criteria; unless the visit is deemed 'essential' / end of life.

Visiting will also not take place for a resident who is within their own period of 14-day isolation (for example a person who has recently been admitted from hospital).

Prior to the visit

- Visiting will be only be permissible if booked in advance; via email or a phone call to the service. Bookings will only be taken around the needs of the residents, during the hours of 9am until 5pm Monday to Friday and will be a maximum of once every 2 weeks.
- Unfortunately, we cannot permit visitors who are 13 years and under.
- We are afraid that we cannot provide refreshments during visiting we would respectfully ask that you refrain from bringing in any refreshments or gifts for your family member.
- To ensure your loved one is well enough for your visit and to avoid disappointment we would ask you ring the service just prior to leaving your home.
- We would ask you arrive 5 minutes before your appointed time, if you arrive late then we are afraid it will reduce the amount of time with your loved one.

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During your visit

- There will be a dedicated 'check-in' area with PPE and screening instructions.
- At the start of the visit we will require you to thoroughly wash & dry your hands for internal visits and hand sanitiser will be offered for all external visits.
- For external visits please bring a face covering with you, if you don't have one then we will provide a single use mask which will be disposed of in the bin provided.
- Social distancing of 2 metres will be enforced.
- Homes may choose to supervise visits discreetly to support social distancing.
- In line with national guidance, we have set a limit of 2 visitors from 1 household for external visits and no more than 2 visitors from 1 household for internal visits where these apply.
- The maximum visit time will be 30 minutes.

Following your visit

- Further visits will be planned subject to the service remaining COVID secure. However please be aware the frequency will be much less than it was previous to the pandemic for obvious infection control reasons and we thank you for your continued understanding, respect of this and your cooperation

Visitor Declaration.

Please read and consent to the following statements before your visit:

- I confirm I have not been unwell within the last 14 days - especially with a cough, loss of/change in smell or taste, high temperature, diarrhoea and/or vomiting or shortness of breath.
- I understand that I will be screened prior to visiting, this will include a temperature check and that my entry is at the discretion of the Service.
- My temperature was recorded at hrs today and was°C

Full Name:

Name of Resident:

Visiting:

Signed:

Time & Date:

Your contact number:

Please inform the service immediately if you have visited and have since developed symptoms or are informed that you have been in contact with someone who has been confirmed with Coronavirus since you last visited us.

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Thank you for your co-operation.

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